

Turkey

Health Benefits

Provided through
Anadolu Insurance



A Generali Company

Redion Employee Benefits partners with Anadolu Insurance to offer Health insurance products in Turkey. Founded in 1925, Anadolu Insurance is one of the most established insurers in the market, known for its outstanding customer service. The company offers a comprehensive range of products including Health, Personal Accident, Fire and Property insurance, and specialised insurance solutions for the Marine, Engineering and Agricultural industries. With its head office in Istanbul, and over 2,500 representative agencies throughout the country, Anadolu Insurance is a recognised leader in the insurance industry.

Medical Plan Management

Key capabilities include:

- Comprehensive group benefit products including coverage for Life, Health, Accident;
- Group Medical, Individual and Travel Medical insurance available;
- Available benefits include Outpatient, Inpatient, Pharmaceutical, Vision, Maternity and Dental for Employees and Dependents;
- Medical plans may be customised to include member cost-share components such as co-insurance, deductibles, co-payments, and/or limits for in-network vs out-of-network care;
- National provider network offering access to discounted, direct payment arrangements. Networks can be tailored to suit client needs;
- Dedicated network management team focused on credentialing, monitoring, cost containment (network managed by Medilab);
- 24/7 call center;

- Online provider claims portal to confirm coverage, submit pre-authorisation requests and claims for reimbursement;
- Provider search engine to find providers by location and specialty;
- Member healthapp for medical advice/support, schedule appointments, call an ambulance in the event of an emergency.

Health & Wellbeing Programmes

In addition to comprehensive employee benefit plans, Anadolu Insurance also offers clients health and wellbeing support services designed to help members Stay healthy, Return to health after sickness or injury, and Manage chronic illness:

Stay healthy

- 24/7 Telemedicine for clinical support and condition/treatment guidance;
- Healthchecks via at-home blood testing (can be organised through nursing staff); Health education, nutrition counseling;
- Mobile Healthapp Anadolu Sigorta Sagligim Cepte.

Return to health

- Access to a Medical Second Opinion service providing medical consultation and treatment recommendations for complex cases.

Manage chronic illness

- Ongoing medical case management to help patients identify/understand treatment and drug therapy alternatives to better manage chronic conditions.

Turkey annual medical trend: 45% AON, 36.7% WTW, 45% Mercer (2026)

Note: Capabilities vary by country and change periodically; for complete details on all current capabilities and programmes please contact your Redion Employee Benefits representative. The information contained in this document is provided by Assicurazioni Generali S.p.A. - Luxembourg Branch (the "Branch") for general information purposes only. While the Branch endeavours to keep the information up to date and correct, it makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, sustainability, or availability concerning the document or the information, products, services, or related graphics contained in this document for any purpose. Any reliance placed on such information is therefore at the user's risk. REDIONEB_HEALTH/Turkey 26/052026