

# France

## Health Benefits

Provided through  
Generali France



A Generali Company

Redion Employee Benefits partners with Generali France to offer Health insurance products in France. Based in Paris, Generali France was established in 1995 and has become a major player in the French market with over 7,000 staff, a network of more than 2,500 general agents and agency employees, and 3,800 brokers. Generali France currently provides insurance products to over 8.3million customers.

### Medical Plan Management

Key capabilities include:

- Group Life, Medical, Travel, Property/Casualty products;
- Medical plans may be customised to include member cost-share components such as out-of-pocket maximum limits and co-payments;
- Provider network offering access to packaged pricing, discounts and direct payments. Dedicated network management team focused on credentialing, monitoring, cost containment;
- Dedicated medical case management team, providing patient support and treatment guidance
- Online member portal for self-service access to benefit details, claims tracking and provider search by location and specialty;
- Member service centre, available during normal business hours for questions about billing, benefits, claims status.

### Health & Wellbeing Programmes

In addition to group benefit plans, Generali France also offers clients a range of health and wellbe-

ing programmes designed to help members Stay healthy, Return to health after sickness or injury, and Manage chronic illness:

#### Stay healthy

- Nutritional counseling/weight management, discounts on gym memberships;
- Access to online health content (newsletters, posters, flyers, brochures, push content);
- Workplace health campaigns, fairs, health checks including vaccinations, health risk assessments; health education;
- Mobile healthapp with information on physical health and wellbeing;

#### Return to health

- Employee Assistance Programme (EAP) for mental health screening, treatment;
- Telemedicine/virtual healthcare;
- Medical second opinion services;
- Disability management/return to work;
- Smoking cessation;

#### Manage chronic illness

Onsite health sessions offering patient education on major chronic conditions including Asthma, Chronic Obstructive Pulmonary Disease, Diabetes, Heart Disease, Hypertension, Maternity care.