

El Salvador

Health Benefits

Provided through
Assa El Salvador



A Generali Company

Redion Employee Benefits partners with Assa El Salvador to offer Health insurance products in El Salvador. Established in 2009, Assa El Salvador offers a comprehensive range of products including group Health, Life, Disability and Accident insurance. Assa El Salvador is part of the Assa Group, a leading provider of insurance products for over 80 years throughout the Panamanian and Central American markets.

Medical Plan Management

Key capabilities include:

- Comprehensive group benefit products including Health, Life, Disability and Accident;
- Available benefits include Outpatient, Inpatient, Pharmaceutical and Maternity for Employees and Dependants;
- Provider network of hospitals and specialists; Network may be customised to suit client needs;
- Dedicated Network Management team for accreditation and provider relationship management;
- Patient steering to in-home medical care;
- Online provider claims portal to confirm coverage and submit claims for reimbursement;
- A member app to check benefits and submit claims;
- Dedicated medical case management team, providing patient support, pre-authorisation for care, and treatment guidance before/ during/after hospitalisation;
- 24/7 member service centre providing support for questions about benefits, claims, billing.

- Telemedicine through a 24/7 health consultation platform providing access to clinical support via phone/video chat for medical advice and information.

Health & Wellbeing Programmes

In addition to group benefit coverage, Assa Compania de Seguros also offers a comprehensive range of health and wellbeing services designed to help members Stay healthy, Return to health after sickness or injury, and Manage chronic illness:

Stay healthy

- Workplace Vaccination Programmes, including Influenza, Rota Virus, PCV, MMB, Meningitis, HPV, Whooping Cough and Yellow Fever;
- Workplace health events;
- Health Checks / Biometric Screening and Executive Health Checks.

Return to health

- Telemedicine through a 24/7 health consultation platform providing access to clinical support via phone/video chat for medical advice and information.