

Austria

Health Benefits

Provided through
Generali Versicherung



A Generali Company

Redion Employee Benefits partners with Generali Versicherung to offer Health insurance products in Austria. Founded in 1832 as part of Generali Austro-Italiche, Generali Versicherung is one of the oldest and most established insurers in Austria. With gross premium income over 2.6 billion Euros and nearly 5,000 staff, Generali Versicherung is a leading provider of group and individual Health, Life, Accident/Disability, Travel, Property and Automotive insurance for the local market.

Medical Plan Management

Key capabilities include:

- Comprehensive group benefit products including Health, Life, Accident/Disability;
- Available benefits include Outpatient, Inpatient, Daily Cash Allowances, Pharmaceutical, Vision, Maternity and Dental;
- Medical plans may be customised to include co-insurance, deductibles and co-payments;
- Provider network of 170 hospitals with access to direct payment arrangements;
- Dedicated network management team focused on credentialing, monitoring, cost containment;
- Telemedicine for 24/7 health consultation via phone and video chat;
- Online member portal and app (Meine Generali App) with access to e.forms, benefit details, claims submission, tracking, reimbursement;
- Access to member service centre for assistance with benefit questions, payment arrangements and pre-authorisation for care.

Health & Wellbeing Programmes

In addition to comprehensive employee benefit plans, Generali Versicherung also offers clients access to a range of health and wellbeing programmes designed to help members Stay healthy, Return to health after sickness or injury, and Manage chronic illness:

Stay healthy

- Mental health support service including manager and critical incident support, mediation;
- Nutrition & weight management programmes; fitness membership discounts; workplace health campaigns; Executive Health Checks; Mobile Health App; Appointment Scheduling.

Return to health

- Access to a Medical Second Opinion service;
- Clinical case management for assistance with complex care, medical emergencies, return to work programme, and assistance for patients before/during/after hospital stays.

Manage chronic illness

- Telemedicine through a 24/7 health consultation platform with phone/video chat for medical advice and information;
- Diabetes, Heart Disease, Smoking Cessation Programme.